

RDNS International Institute of Seniors and Community Care

RDNS Chartered Course
– Management Stream



RDNS Chartered Course

– Management Stream

Helping seniors to live their best life is at the heart of everything we teach at the RDNS International Institute. With this philosophy, we are helping organisations develop the skills, knowledge and capabilities to become leaders in seniors care.

The RDNS Chartered Course – Management Stream is designed to develop and support seniors care management by providing proven training solutions ranging from intense workshops, through to certificate and diploma level courses and executive coaching.

Certificate course

About this course

The RDNS International Institute Seniors Care Management (Certificate) course is focused on the management of people, aged care teams, and issues associated with seniors care. The program provides students with a fundamental understanding of first line management as it applies within the seniors care sector.

Who is it for?

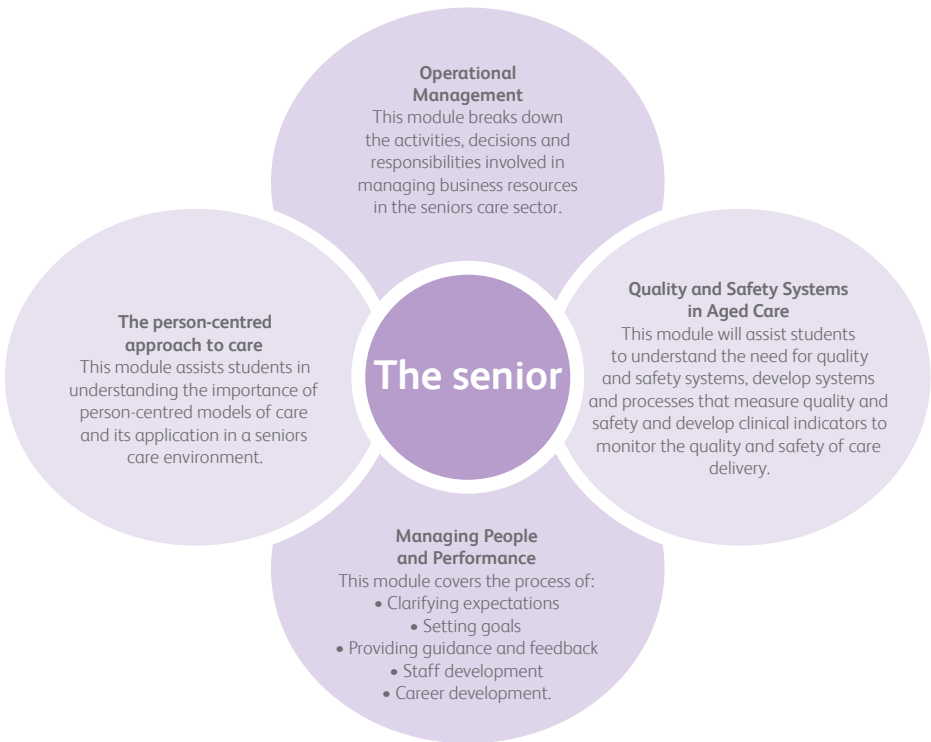
Those who undertake this course may be entering a management role in seniors care and could come from a background in personal care services, however this is not a pre-requisite for this course.

What is involved when studying this course

For each of the subjects listed below students would normally expect to spend between 140–160 hours engaged in specified learning and assessment activities such as:

- attending lectures or residential schools
- assigned readings and tutorial assistance
- individual or group research/study
- forum activity
- workplace learning
- assignments or examinations.

Students will be assessed on the basis of completed assignments, examinations, workplace learning, or other methods as outlined in the curriculum.



Diploma course

About this course

Building on our certificate course, the RDNS International Institute Seniors Care Management (Diploma) Course offers a comprehensive understanding of management in the seniors care sector.

This course covers all aspects of management including:

- Finance
- Environment
- Services
- Risk, Safety and Quality
- People
- Practical application of theory.

Who is it for?

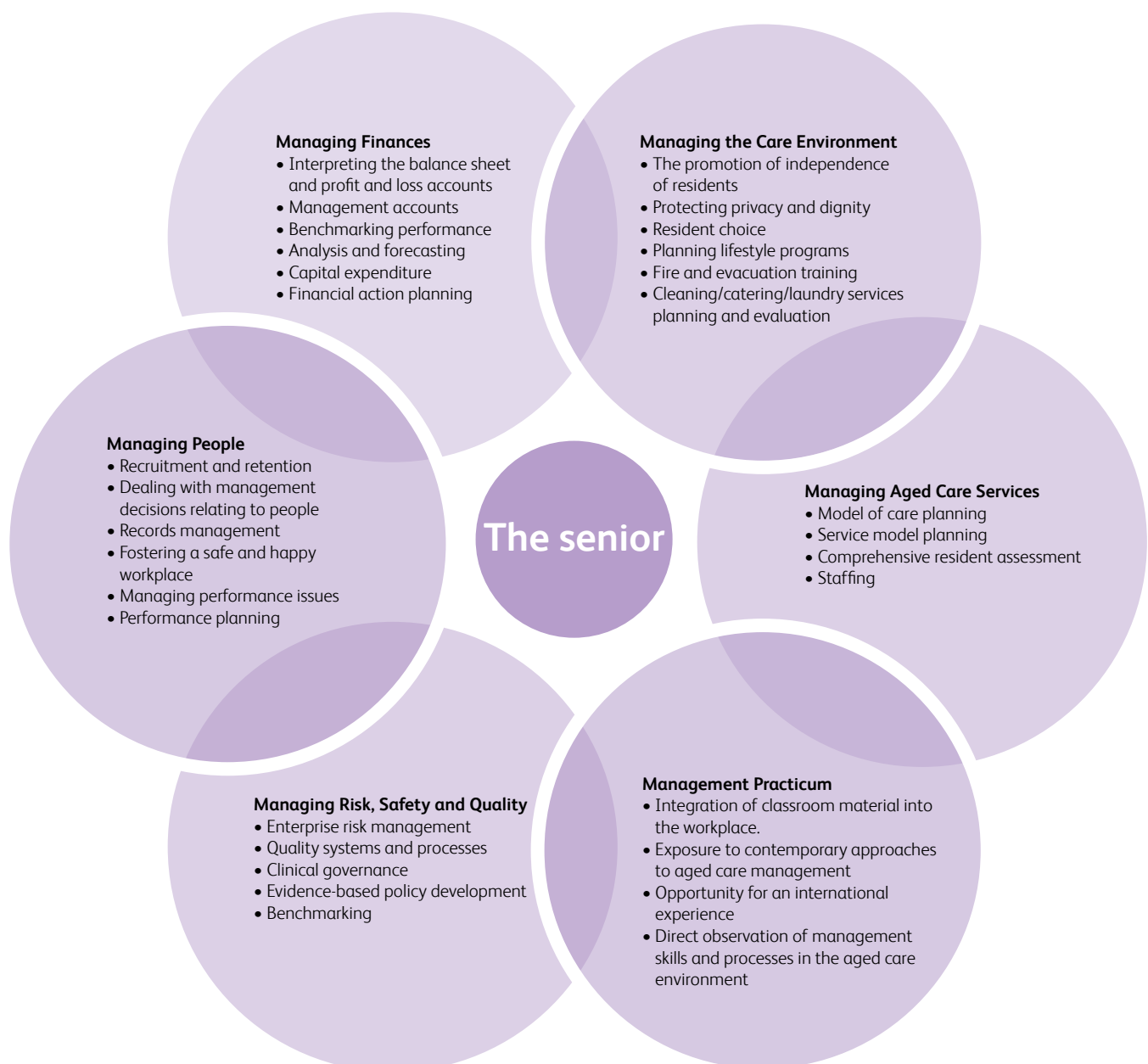
This course is designed for managers currently working in the provision of seniors care or staff wanting to move into a management role.

What is involved when studying this course

For each of the subjects listed below students should normally expect to spend between 200–220 hours engaged in specified learning and assessment activities such as:

- attending lectures or residential schools
- assigned readings and tutorial assistance
- individual or group research/study
- forum activity
- workplace learning
- assignments or examinations.

Students will be assessed on the basis of completed assignments, examinations, workplace learning, or other methods as outlined in the curriculum.



Other management courses

Governance Intensive Course

In a rapidly changing environment, board directors need a clear understanding of good governance to provide them with a framework for:

- analysing opportunities,
- assessing performance; and
- managing risk.

A good corporate governance framework will provide consistency, transparency and reassurance to boards when directing a company, while also providing the systems, policies, customs and procedures to implement that direction.

The RDNS International Institute's Governance Intensive Course draws from 130 years of experience in successful leadership and response to change.

This course investigates the role of individuals as Board members and helps students to understand the business principles and the skills required to govern an organisation. This course will enable you to apply robust solutions to unpredictable problems, and analyse and evaluate information to find the best way forward. The course also provides leadership and guidance skills to encourage the output of others – in particular, executive management. Competencies will include problem solving, communication and self management.

Seniors Care Marketing Intensive Course

As ageing populations grow, so too does competition between seniors care providers. With more choice available to consumers, it is vital for organisations to create competitive advantage through consumer driven marketing.

This course defines the role of marketing in the seniors care sector, the importance of understanding ageing consumers and how to create value at every stage of the customer journey.

Topics covered include the marketing environment, market research, consumer behaviour, marketing strategy, market segmentation, marketing communications, and marketing management.

Seniors Care Management Customised Course

RDNS International Institute can also customise a course in seniors care management to suit your unique business needs.

A customised course in aged care management could include units from any of the courses (in isolation or in combination) or could be built from the ground up to address a particular business need.

To assess the best training solution for your organisation, RDNS International Institute consultants undertake a needs analysis, produce the necessary course material and in consultation, develop the best format to deliver the program.



Helping seniors to
live their best life



About RDNS – Australian leader in nurse and community care education and training

RDNS has been certified as a Federal Government Registered Training Organisation for over 15 Years and has provided in-home nursing and support since 1885

RDNS has received numerous national awards including an Australian Government Ministers Award for Excellence in Aged Care – Excellence in Staff Development and Training

RDNS Education and Learning Centre has over 130 standard courses aimed at improving the health and welfare of seniors

RDNS is one of Australia's most trusted providers of health and aged care services.

To find out more about our Management Stream, contact:

Email: internationalinstitute@rdns.com.au

Or visit www.rdns.com.au

11/F., Block A, Gateway, 18 Xiaguangli,
East Third Ring North Road,
Beijing 100027, China

Head Office, 31 Alma Road, St Kilda
Victoria 3182, Australia



Winner – Best Staff Capability Development Programme – RDNS Manager's Toolkit at the Asia Pacific Eldercare Innovation Awards Singapore 2014



Finalist – Best Product to Support Ageing-in-place – RDNS Skin Awareness Program at the Asia Pacific Eldercare Innovation Awards Singapore 2014



Winner of the Outstanding 'ICT' Innovation Award at the Asia Pacific Eldercare Innovation Awards Singapore 2013



Finalist 2014 AustCham Westpac Australia China Business Awards – Business Excellence Award for Education and Training



Australian Government Minister's Award For Excellence in Aged Care – Excellence in Training and Staff Development



Australian Government Minister's Award For Excellence in Aged Care – Community Care

